

**Open Report on behalf of Andy Gutherson Executive Director – Place**

Report to:	<b>Environment &amp; Economy Scrutiny Committee</b>
Date:	<b>9 July 2019</b>
Subject:	<b>Environment Quarter 4 Performance Measures</b>

**Summary:**

This report describes progress against the indicators in the council business plan. Six indicators are reported, of which one is not achieved, one is improving but not achieved, one is achieved and two show measured progress.

**Actions Required:**

Members of the Environment and Economy Scrutiny Committee are invited to:

- 1) Consider the performance against the indicators and highlight any recommendations, changes or actions for consideration; and,
- 2) Seek assurance from senior managers on how they will maintain and improve performance against the indicators.

## **1. Background**

Six County Council business plan indicators for the environment are reported this quarter. Monitoring of flooding incidents within properties shows no reports for this quarter, indicating the continuation of unusually dry conditions during the early months of 2019. The annual target of properties protected from flooding by March 2019 has been achieved, significantly exceeding the target for the year.

It should be noted that the targets for 2017/18 and 2018/19 reflect the number of properties protected by Council-led schemes that were planned across the two-year capital programme as a whole. This amounts to 161 properties better protected by the end of that period. It is expected that the flood risk incidents of June this year will lead to a revision of the target for this and following years.

Two indicators have not been met, although the percentage of household waste recycled shows an improved figure on the original end of year forecast as reported last quarter. As reported previously, the new Joint Municipal Waste Management Strategy, is expected to lead to the adoption of new indicators appropriate to the current national and international situation with regard to waste management.

## 2. Conclusion

Performance continues to be steady against the most relevant measures. Where performance is not meeting the indicators it is because the indicators are outdated, and work is in progress to replace these indicators.

## 3. Consultation

### a) Have Risks and Impact Analysis been carried out?

N/A

### b) Risks and Impact Analysis

N/A

## 4. Appendices

These are listed below and attached at the back of the report	
Appendix A	Q4 Performance Indicators (Environment)
Appendix B	Q4 E&E Customer Complaints information

## 5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

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